



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 5 July 2021

Re: Freedom of Information Request
Ref: 172-2021

Thank you for your email dated the 15th June 2021, requesting information in relation to suppliers of soft facilities.

The information that you require is as follows:

Please can you supply a list of suppliers your trust to undertake and supply any of the soft facilities listed below:

Guarding Fixed and Mobile – ISS/Wirral University Teaching Hospital (WUTH)

Security Services Assessment and Design **N/A**
Supply, Installation and Maintenance of Security Alarms, Fire Alarms and Access Control Systems **Vinci/WUTH**
Supply, Installation and Maintenance of CCTV Systems **Vince/WUTH**
Staff Call/Lone Working Devices and Monitoring **N/A**
Total Security Services Solution **ISS/WUTH**
Porterage **ISS**
Courier Services **WUTH**
Asbestos Management **N/A**
Asbestos Removal **N/A**
Demolition Services **N/A**
Lift Maintenance **Vinci/WUTH**
Legionella and Water Treatment Services **Vinci/WUTH**
Fire Risk Assessments and Consultancy Services **Vinci/WUTH**
Passive Fire Safety **Vinci/WUTH**
Active Fire Safety **Vinci/WUTH**
PAT Testing **Vinci/WUTH**
Pneumatic Tube Systems **Vinci**
Pest Control **ISS/WUTH**
Cleaning Services including Deep Clean/Specialist Cleaning **ISS/WUTH**
Cleaning Consumables **ISS/WUTH**
Laundry Services **WUTH/LUHFT**
Grounds and Gardens Maintenance **Green Jackets/Vinci**

**Grounds and Hard Surface Landscaping and Maintenance Green Jackets/
Vinci**

Grounds and Gardens - Tree Management Green Jackets

Gritting, Snow Clearance and Winter Services Green Jackets/ Vinci

Window Cleaning Internal ISS/WUTH

Window Cleaning External Vinci/WUTH

**Catering Services General (+ optional retail outlets) ISS/WUTH/Blackburn
House/Royal Voluntary Service**

Catering Services Corporate N/A

Total Soft Facilities Management ISS/WUTH

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>