



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 29 June 2021

**Re: Freedom of Information Request**  
**Ref: 170-2021**

Thank you for your email dated the 14<sup>th</sup> June 2021, requesting information in relation to staff contact information.

The information that you require is as follows:

**1. the name job title, and email address of the person within your Trust that holds the job title or responsibility for**

**Director of Performance**

The Trust does not have a post of Director of Performance; however it does have a post of Head of Performance and Planning - Hannah Gray, [hannah.gray8@nhs.net](mailto:hannah.gray8@nhs.net)

**2. the name job title, and email address of the person within your Trust that holds the job title or responsibility for**

**Director of Quality**

The Trust previously had a job title of Director of Nursing & Quality. The post title has now changed to Chief Nurse (with responsibilities for Quality included within its portfolio) and is currently vacant. In the interim, the role is currently being undertaken by Joan Spencer – Chief Operating Officer & Interim Chief Nurse, [joan.spencer1@nhs.net](mailto:joan.spencer1@nhs.net)

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://www.surveymonkey.co.uk/r/H39RFMM>