



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

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Date: 21 June 2021

Re: Freedom of Information Request
Ref: 146-2021

Thank you for your email dated the 21st May 2021, requesting information in relation to hosting.

The information that you require is as follows:

I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.

The type of contract I wish to see is below:

- 1. Dedicated hosting- Managed environment**
- 2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.**
- 3. Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resource from extensive underlying networks of physical web servers.**

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

- 1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?**
- 2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?**
- 3. What is the annual contract value for each contract?**

4. What type of cloud environment?

Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.

Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.

6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.

7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.

8. What is the contract period in years? Please include whether the agreement has any extension periods?

9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,

10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

Please see Appendix 1.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be

addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>

Appendix 1

Contract Type	Supplier	Value	Cloud Type	Contract Start	Contract End	Contract Review	Contract Period	Service Provided	Responsible Contract Officer	Comment
Cloud	NHSD/Accenture	Average cost £60,000 (this tends to vary year on year)	Hybrid	N/A	N/A	N/A	National Arrangement	Mail / O365	James Crowther - Head of IT Operations	This is part of a national agreement
Dedicated Hosting	Frank Design	Average cost £23,586 (this tends to vary year on year)	Hybrid	01/04/2021	31/03/2022	N/A	1 Year	Website services, hosting, maintenance & Support	James Crowther - Head of IT Operations	N/A
Cloud	Allocate Software	Average cost £7,154.40 (this tends to vary year on year)	Public Cloud	28/11/2020	27/11/2021	N/A	1 Year	eRostering Services, Maintenance & Support	John Ingram - Project Manager	N/A
Cloud	Malinko	Average cost £6,678 (this tends to vary year on year)	Public Cloud	01/04/2021	31/03/2022	N/A	1 Year	Chemotherapy Scheduling Software	James Crowther - Head of IT Operations	N/A
Cloud	IT Health	Average cost £100,000 (this tends to vary year on year)	Public Cloud	01/03/2020	30/06/2023	N/A	3 Year	Endpoint management	Richard Pilkington - Security Manager	N/A
Cloud	ESR	Centrally Funded	Public Cloud	N/A	N/A	N/A	National Arrangement	Electronic Staff Record	Lauren Moreton - ESR Admin	The Trust do not hold a local contract this is part of a nationally funded contract
Cloud	MCAP	Average cost £25,000 (this tends to vary year on year)	Private Cloud	01/10/2016	N/A	N/A	N/A	Clinical outcomes, support and maintenance	Richard Lacey - Business Manager	N/A
Cloud	Rapid 7	Average cost £95,000 (this tends to vary year on year)	Public Cloud	01/04/2021	30/03/2024	N/A	3 Years	SIEM Solution	Richard Pilkington - Security Manager	N/A
Cloud	Armis	Average cost £150,736 (this tends to vary year on year)	Public Cloud	01/02/2021	31/01/2025	N/A	4 Years	Medical Device Security	Richard Pilkington - Security Manager	N/A