

Date: 9 June 2021

**Re: Freedom of Information Request**  
**Ref: 134-2021**

Thank you for your email dated the 11<sup>th</sup> May 2021, requesting information in relation to observation systems and pagers.

The information that you require is as follows:

1. The name of the supplier of your eobservation system?

*'The system, which is called 'E-Obs', is a digital solution to record the vital signs of a patient. A mobile device is used by the nursing staff to collect and store patient observations, creating a score that can assist in making clinical judgments when treating a patient.'*

**Not applicable to the Trust.**

2. The name of the supplier of your onsite hospital pager system (to help manage patient flow) ?

*'onsite hospital pager systems allow the hospital to carefully manage patient flow throughout the patients visit.'*

**Not applicable to the Trust.**

3. Does your Trust currently use remote monitoring?

*'Often abbreviated as RPM (and sometimes known as remote patient management), remote patient monitoring is a method of healthcare delivery that uses the latest advances in information technology to gather patient data outside of traditional healthcare settings.'*

**The Trust does not currently use remote monitoring.**

**4. The name of the supplier of your Remote monitoring system?**

**Not applicable to the Trust, see answer to question 3.**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**