

Date: 1 June 2021

Re: Freedom of Information Request
Ref: 131-2021

Thank you for your email dated the 7th May, requesting information in relation to use of Robotic Process Automation.

The information that you require is as follows:

Please could you assist by answering the following questions regarding your Trusts use of RPA (Robotic Process Automation), under the freedom of information act.

‘Robotic Process Automation is a productivity tool that can mimic, emulate and automate repetitive, high-volume, labour-intensive processes including data entry, data extraction and passing data to/from different applications’

- 1. Does your Trust currently use RPA (Robotic Process Automation)**
No
- 2. Which departments within your Trust currently use RPA (Robotic Process Automation)**
Not Applicable
- 3. Which commercial partner is your Trust currently using?**
Not Applicable
- 4. Is the Trust intending to expand the use of RPA (Robotic Process Automation)**
Not Applicable

5. **Total Budget spent on RPA (Robotic Process Automation) in FYE 20/21?**
£0
6. **Forecasted investment in RPA (Robotic Process Automation) in FYE 21/22**
£0
7. **Which departments have been identified for RPA projects?**
Not Applicable
8. **The name of the Trusts current TIE (Trust Integration Engine)**
Iguana (Interfaceware)

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.