



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

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Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 1 June 2021

**Re: Freedom of Information Request**  
**Ref: 126-2021**

Thank you for your email dated the 5<sup>th</sup> May 2021, requesting information in relation to Innovation Practices and Innovation Stakeholders.

The information that you require is as follows:

**I am writing to request information under the Freedom of Information Act on your organisations innovation practices and innovation stakeholders. Please complete the attached FOI questions.**

**Please see Appendix A**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

## Appendix A

### Digital Innovation Programmes

- Does the organisation have any digital innovation programmes that aim to develop digital tools and solutions to transform and improve processes in the below areas listed in the table? If yes, please provide details in the below table-

Area	Yes/No	Aim and Summary of the programme	Is the programme in collaboration with other NHS organisations or companies?
Talent Management e.g., Succession Planning, upskilling staff	<b>Yes</b>	<b>To support the management of talent management and skills development. Using internal SharePoint platform</b>	<b>Working with Informatics Merseyside NHS Shared service to support development</b>
Initiatives outlined in the People Plan e.g., health & wellbeing, flexible working, learning & development	<b>Yes</b>	<b>Full programme of work in place to support all aspects of the People plan. Local Intranet and development of SharePoint platforms to support this work</b>	
Private Patient Care/ Units	<b>No</b>		
Staff Task Management	<b>Yes</b>	<b>Development of workflows to support corporate processes using SharePoint platform</b>	
Community Services	<b>No</b>		
Discharge Processes	<b>Yes</b>	<b>Electronic messaging to Primary care using Message Exchange for Social Care and Health (MESH)  Sharing of discharge letters data to regional shared record platform</b>	<b>Cheshire and Merseyside Health Care Partnership</b>
Other	<b>No</b>		

2. Does the organisation have a charity that supports or provides funding for digital innovation at the organisation? E.g., Imperial College Healthcare NHS Trust has the charity Innovate at Imperial

**Yes, The Clatterbridge Cancer Charity.**

**Innovation Stakeholders and Team/Departments**

3. Who is the lead for digital innovation at the organisation? Please provide their name and job title

**Gillian Heap, Director of Research & Innovation**  
**Sarah Barr, Chief Information Officer**

4. Who is the lead for strategy at the organisation? Please provide their name and job title

**Tom Pharaoh, Director of Strategy.**

5. Who is the lead for strategic performance at the organisation? Please provide their name and job title

**Joan Spencer, Chief Operating Officer.**

6. Who is the lead for transformation at the organisation? Please provide their name and job title

**Tom Pharaoh, Director of Strategy.**

7. Who is the Chief Information/Technology Officer at the organisation? Please provide their name and job title

**Sarah Barr, Chief Information Officer**

8. Does the organisation have a team/department that handles digital innovation?
  - a. If yes, please name these teams/departments and the members names and job titles.

**Digital Innovation is managed through the Digital services function via**

- **Chief Information Officer- Sarah Barr**
- **James Crowther Head of IT Operations**
- **Digital programme Team- Amanda Wilson, Interim Head of Digital Programmes**

9. Does the team/department develop front facing service user websites/apps?
  - a. If yes, please state the websites/apps developed and their use.

**No**

10. Have the team/department ever applied for external tenders for healthcare developments?

a. If yes, please state which external tenders.

**No**

11. Have the teams/departments ever done developments for other organisations/external entities?

a. If yes, please provide details on the developments

**No**

12. Have the teams/departments ever sold a development it has produced commercially?

a. If yes, please provide details of the development sold

**No**

13. Have the teams/departments ever attempted to secure an innovation grant?

a. If yes, please state which innovation grant and if they were successful

**No**