



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 21 May 2021

Re: Freedom of Information Request
Ref: 125-2021

Thank you for your email dated the 30th April 2021, requesting information in relation to money lost to fraud.

The information that you require is as follows:

I understand that records may be incomplete, and if this is the case, I would like whatever figures are available, together with their dates, to give the most accurate view possible.

1. **The amount during each calendar year for the last five years your trust has lost to fraud and scams. This would include the year to date as one of those five years.**
The Trust has not had any cases of fraud or scams within the last five years.
2. **For each fraud or scam of more than £500 the nature of the fraud or scam, particularly:**
N/A- please see above
 - a. **The date the money was lost**
 - b. **How much was lost**
 - c. **How the money was lost - the precise methodology the scammers used**
 - d. **What efforts were made to reclaim the lost funds**
 - e. **How successful those efforts were.**
 - f. **Who the perpetrator was, if that is known**

Should there be a large number of frauds which qualify for question 2, to the point where costs for the request are likely to over-run, I would like the details for the five largest in terms of losses, please.

For the avoidance of doubt, I am interested in losses of money due to deception. I am not requesting details of losses of money or property due to theft, burglary etc.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>