



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 26 May 2021

Re: Freedom of Information Request
Ref: 124-2021

Thank you for your email dated the 29th April 2021, requesting information in relation to blocked emails.

The information that you require is as follows:

I would like to know the following under the FOI act.

The number of suspected malicious emails blocked by your organisation over to date in 2021, broken down by month (January - April 2021). Could you please categorise each as e.g. spam, phishing, malware etc

The Clatterbridge Cancer Centre NHS Foundation Trust utilises the NHS Digital Mail System (NHSMail) supported by a 3rd Party organisation Accenture. Whilst we have some local control of NHSMail via our Local Organisation Administrators (LOIs) we do not routinely record the specific type of information requested in this FOI, which is held centrally by NHS Digital who can be contacted via the link provided below:

<https://digital.nhs.uk/about-nhs-digital/contact-us/freedom-of-information>

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>