



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 18 May 2021

Re: Freedom of Information Request
Ref: 111-2021

Thank you for your email dated the 21st April 2021, requesting information in relation to Insourcing, Outsourcing and Hospitals own Waiting List Initiatives.

The information that you require is as follows:

Subject: Insourcing, Outsourcing and Hospitals own Waiting List initiatives

Question: How much has been spent and the number of patients seen via Insourcing, Outsourcing and the Hospitals own Waiting List initiatives in the last 3 years. In the most recent FY in the 12 months ending March 2021

With regards to the requested clarification please see below:

- **Insourcing we would be looking at the definition being described as an external organisation which works within a Trust to provide services to NHS Patients.**
- **Outsourcing – using an external provider and facilities on behalf of the NHS**

To support I have attached a sample template document if required.

[Our completed response spreadsheet is available upon request.](#)

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>