

Clatterbridge Road Bebington Wirral CH63 4JY

Tel: 0151 556 5000 Web: www.clatterbridgecc.nhs.uk

Date: 19 May 2021

<u>Re: Freedom of Information Request</u> <u>Ref: 109-2021</u>

Thank you for your email dated the 20th April 2021, requesting information in relation to agency nursing.

The information that you require is as follows:

Can you please provide me with the name, contact number & email address of the person responsible for agreeing temporary nursing agency contracts for your Trust?

Requests for Agency workers would go through the Trust Recruitment Team who would then progress to the relevant leads for the staff group / Division. The relevant e-mail address is <u>ccf-tr.recruitment@nhs.net</u>

Please list all temporary nursing agencies used between November 2020 - Present.

The Trust has not used a nursing agency during the period November 2020 - Present

Along with the above information can you please provide details on how often this is reviewed and the trusts current/future plans for recruitment agencies?

The use of recruitment agencies does not form part of the Trusts current or future plans. This would be reviewed on an ad-hoc basis if or when an urgent requirement arose that could not be filled by the Trusts current temporary staffing approach.

Finally if you can also provide details of the names of the decision makers who ultimately decide which agencies the Trust use? The Trust lead for recruitment is Colette Parkinson, HR Business Partner.

colette.parkinson@nhs.net 0151 556 5832

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

https://www.surveymonkey.co.uk/r/H39RFMM