



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

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Web: www.clatterbridgecc.nhs.uk

Date: 11 May 2021

Re: Freedom of Information Request
Ref: 103-2021

Thank you for your email dated the 15th April 2021, requesting information in relation to Bank and Agency spend.

The information that you require is as follows:

Please note: The requested information is recorded within our Trust by two separate departments. The way in which each department records this information differs slightly with regards to the categories of staff. We have therefore provided the information to you in the way in which it is held within the Trust and provided some further explanation as to how we record the information for each question.

- 1) Please detail your Bank and Agency Spend in the format provided by the following NHSIE Staff Groups for the past financial year (April 2020 – March 2021)*

NHSIE Staff Group	Agency Spend (£)	Bank Spend (£)
Administrative & Clerical	0	0
Allied Health Professionals	0	20,791.58
Healthcare Assistants	0	0
Healthcare Scientists	92,940.53	0
Medical & Dental	945,560.42	0
Nursing & Midwifery		610,565.47
Support Staff	100,031.91	452,619.56
Other	0	0
Total	1138532.86	1083976.61

*** This information is held by our Finance Department. This team records the staffing categories based on salary bandings which is linked to the Trust's budgets. To give an example, a Nurse Manager would be recorded under Registered Nurse/Midwives, although their role is more managerial than clinical.**

2) Please detail your Bank and Agency usage in hours in the format provided by the following NHSIE Staff Groups for the past financial year (April 2020 – March 2021) *

NHSIE Staff Group	Agency Hours	Bank Hours
Administrative & Clerical	1,351	8,227
Allied Health Professionals	0	23
Healthcare Assistants	0	20,498
Healthcare Scientists	0	0
Medical & Dental	12,302	871.50
Nursing & Midwifery	0	22,422
Support Staff	0	0

***This information is held by our Workforce & Organisational Development Department. The information held by this team with regards to the hours recorded for Agency workers is what is submitted to NHSI. The data is provided by our Direct Engagement Provider Liaison. In addition, individual managers with agency / temporary workers in their areas complete a weekly return to the Recruitment team for reporting. The staff categories are identified by the recruiting managers and will mirror the categories in our Electronic Staff Record.**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>