



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

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Date: 13 April 2021

Re: Freedom of Information Request
Ref: 81-2021

Thank you for your email dated the 22nd March 2021, requesting information in relation to Social Value.

The information that you require is as follows:

More hospitals and organisations are now focusing on delivering social value in their day to day. What is your position on this and how important is social value to your hospital?

Information not held – The Trust does not have a recorded position on this question.

Do you have a Social Value strategy, and if so, could you please share a copy of this?

The Trust does not have a Social Value Strategy.

What are the top social value priorities for each area of your hospital? Please rank the below in order of importance and add any other which are important to you:

- **Waste reduction**
- **Carbon footprint reduction**
- **Local sourcing**
- **Employee wellbeing**
- **Healthy lifestyle**
- **Social mobility**
- **Skills development**

- Charity support and fundraising
- Other

Information not held – The Trust does not have recorded any ranking or priority for the list of social values above.

What are the key commitments for your hospital over the coming year?

Please see below

What are your social value priorities with regards to your staff (health and wellbeing, obesity, social mobility, equality and diversity etc.)? What actions are you planning to take to support the delivery of these priorities?

Please see below*

What are your social value priorities with regards to the environment (waste, reduction in carbon footprint, sustainability, reduction in SUP etc.)? What actions are you planning to take to support the delivery of these priorities?

Please see below*

What are your social value priorities with regards to the care of your patients?

Please see below*

***Section 12: Appropriate Limit**

The Trust does not hold this information centrally. At this current time, in order to provide the data requested, a member of staff would be required to determine whether the information is held, locate the information, retrieve the information and finally extract the information. This will require the manual review of a large number of individual minutes of meetings/meeting papers (the Trust has over 40 committees/groups/boards, etc) and departmental reports/documents then extract the requested information. It is estimated that this would exceed the 18 hours cost limit stipulated for processing information under Section 12 of the Freedom of Information Act 2000. This represents an estimation of one member of staff spending over 3 working days thus exceeding the appropriate limit.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the ‘appropriate limit’. The ‘appropriate limit’ for the purposes of Section 12 is defined within The Freedom of information and Data Protection (Appropriate Limit and Fees) Regulations 2004 which for local authorities is £450, or 18 hours (at £25 per hour). As stated above, the time calculated in order to comply with your request has been calculated to exceed the costs limit and is therefore exempt under Section 12 of the Freedom of Information Act.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>