



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 26 March 2021

Re: Freedom of Information Request
Ref: 66-2021

Thank you for your email dated the 3rd March 2021, requesting information in relation to video conferencing.

The information that you require is as follows:

1. Do you have any video conferencing hardware? If so what manufacturer and model?

Polycom HDX 8000 and HDX 4000 - Cisco room kit mini and standard

2. Is there a support contract in place for this equipment?

No

3. How many systems / meeting room systems do you have? Across how many sites?

10 across 3 sites

4. What video conferencing platforms do you use with this video conferencing hardware?

Polycom real presence and Webex

5. What solutions are being used for Video Consultations at present?

Attend Anywhere

6. When is the next review of this contract?

N/A, the systems is supplied centrally by NHS England. For further contract information, please contact NHSE directly via the link:

<https://www.england.nhs.uk>

7. Do you use a video conferencing platform for interoperability (i.e. Teams to Zoom, Zoom to Webex etc)?

No – waiting on NHS-D CVI solution to go live. Once this is live, the Polycom and Webex room equipment will be able to join MS teams meetings.

8. Does the organisation use Microsoft Teams for video conferencing? Has it's usage overtaken any previous video conferencing tool in place before Microsoft Teams' implementation?

Yes

9. Who is in charge of the Video Conferencing Estate / Equipment?

What is their email address?

James Crowther, Head of IT Operation, jamescrowther@nhs.net

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>