



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

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Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 10 March 2021

**Re: Freedom of Information Request**  
**Ref: 60-2021**

Thank you for your email dated the 24<sup>th</sup> February 2021, requesting information in relation to network infrastructure.

The information that you require is as follows:

**1. Who is the current provider for the trusts network infrastructure? -  
When considering network infrastructure this is specifically the switching  
hardware and wireless access points that may be deployed throughout the  
trust's estate and associated cabling etc.**

**Cisco/CDW**

**2. What manufacturer does the trust use for the above-mentioned  
network infrastructure?**

**The Trust uses Cisco**

**3. What are the approximate number of network switches deployed  
throughout the trust?**

**64**

**4. What are the approximate number of wireless access points deployed  
throughout the trust?**

**300**

**5. What is the latest Wi-Fi version the trust support i.e. 802.11 b/g/n/ac/ax**

**The Trust supports all of the WiFi versions**

**6. What vendor currently provides the trusts cyber security system?**

**IT Health provides the trust's cyber security system**

**7. How often do the trust refresh the deployed network infrastructure?**

**The Trust refreshes every 5 – 6 Years**

**8. When do the existing contracts for the switching network and the wireless network?**

**The contract expires March 2023**

**9. Does the trust currently have a SIEM (security information and event management) solution in place?**

**No, the Trust does not have a SIEM (security information and event management) solution in place**

**10. When do contracts expire for Firewalls and SIEM filtering?**

**Not applicable, see answer to question 9**

**11. Does the trust have a fully defined IT strategy?**

**No, the Trust currently does not have a fully defined IT strategy**

**12. If the answer to question 11 is yes can a copy be provided?**

**See answer to Question 11**

**13. Please provide a copy of the IT departments organisational chart including names, contact details and job titles. If not available, a list of the names and roles of those people that work in it.**

**Available upon request**

**14. Can the trust confirm if the IT department make the final decisions with regards to purchasing new solutions for the IT environment?**

**Yes the Trust can confirm that the IT department make the final decisions with regards to purchasing new solutions for the IT environment**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**