

Date: 10 March 2021

**Re: Freedom of Information Request**  
**Ref: 53-2021**

Thank you for your email dated the 17<sup>th</sup> February 2021, requesting information in relation to our network infrastructure.

The information that you require is as follows:

1. **Who is the current provider for the trusts network infrastructure? –  
When considering network infrastructure this is specifically the  
switching hardware and wireless access points that may be deployed  
throughout the trusts estate and associated cabling etc.**  
**Cisco/CDW**
2. **How many sites does the trust have responsibility for that require a  
network infrastructure as detailed above?**  
**The Trust has responsibility for 3 sites that require a network  
infrastructure.**
3. **What manufacturer does the trust use for the above-mentioned  
network infrastructure?**  
**The Trust uses Cisco**
4. **What are the approximate number of network switches deployed  
throughout the estate?**  
**64**
5. **What are the approximate number of wireless access points  
deployed across the estate?**  
**300**
6. **What is the latest Wi-Fi version the trust support i.e. 802.11  
b/g/n/ac/ax**  
**The Trust supports all of the WiFi versions**

7. Does the trust provide public Wi-Fi access via its network infrastructure and wireless access points it has deployed?  
**Yes, the trust does provide public Wi-Fi access via its network infrastructure and wireless access points**
8. How often does the trust refresh the deployed network infrastructure?  
**The Trust refreshes every 5 – 6 Years**
9. When do the existing contracts for the switching network and wireless network expire?  
**The contract expires March 2023**
10. What vendor currently provides the trust's cyber security system?  
**IT Health provides the trust's cyber security system**
11. How many users utilise the cyber security solution?  
**10**
12. How often does the cyber security solution get refreshed or upgraded?  
**The Trust refreshes/upgrades every 5 years**
13. Who provides the current cyber security solution? I.e. is this direct with the software company or through a partner?  
**IT Health – Direct with the software company**
14. When do the existing contracts for the current cyber security solution expire?  
**The contract expires July 2025**
15. How does the trust purchase new hardware is this via a standard industry framework agreement or directly to the market via an open tendering process?  
**The Trust purchases via both methods**
16. Does the trust have a fully defined IT strategy?  
**No, the Trust currently does not have a fully defined IT strategy**
17. If the answer to question 16 is yes can a copy be provided?  
**See answer to Question 16**
18. Can the trust provide a copy of the IT departments organisational chart or if not available a list of the names and roles of those people that work in it.  
**Available upon request.**

**19. Finally, can the trust confirm if the IT department make the final decisions with regards to purchasing new solutions for the IT environment.**

**Yes, the Trust can confirm that the IT department make the final decisions with regards to purchasing new solutions for the IT environment**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**