



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 25 February 2021

Re: Freedom of Information Request
Ref: 28-2021

Thank you for your email dated the 28th January 2021, requesting information in relation to Clinic and Video Consultation systems.

The information that you require is as follows:

Online Clinic / Video Consultation

- **Do you use Online Clinic / Video Consultation? If yes, could you please answer the following questions:**
Yes the Trust does use Online Clinics/Video Consultations
 - **Name of the supplier & product:**
NHS England supply the software to the Trust and the product is called Attend Anywhere
 - **What procurement method (if any) was used to obtain this system i.e. what framework:**
Not Applicable, the Trust did not procure this system it is supplied to the Trust centrally by NHS England
 - **The contract start date:**
Information not held- This information is centrally managed by NHS England. For further contract information please contact NHSE directly via the link provided below:
<https://www.england.nhs.uk/contact-us/foi/>
 - **The contract end date:**
As above

- **Total contract value:**
As above

- **Is the product integrated with PAS or EPR:**
The product is not integrated with the Trust's PAS or EPR

- **What is the name and position of the key internal stakeholder for this service:**
Jeni Bradshaw – Digital Programme Manager

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>