



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

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Date: 22 February 2021

Re: Freedom of Information Request
Ref: 26-2021

Thank you for your email dated the 27th January 2021, requesting information in relation to NHS Improvement Model Health System.

The information that you require is as follows:

1. What have you done in the past 2 years with regard to the NHS Improvement Model Health System?

The NHSI Model Hospital tool has been used to sense check Trust costs against peers for corporate functions. Up to the Covid-19 period this has informed the Trust's efficiency programme. The Trust is a specialist cancer centre and some of the clinical productivity analyses have not been relevant.

2. What is the scope of your roadmap for the coming 2 years for the NHS Improvement Model Health System?

The Trust will continue to use the Model Hospital tool to benchmark costs and productivity where relevant. Specific areas for focus include diagnostics and corporate functions. During 2021-22 outputs from Model Hospital will be shared with divisional structures and analysed to inform productivity programmes. This is also planned for 2022-23. Any oncology specific developments in Model Hospital will be included in the programme.

3. Have any third-parties been involved or are currently involved in the Model Health System work within your trust?

No third-parties been involved or are currently involved in the Model Health System work within our Trust.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>