



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 11 February 2021

**Re: Freedom of Information Request**  
**Ref: 19-2021**

Thank you for your email dated the 20<sup>th</sup> January 2021, requesting information in relation to video consultations.

**For the information requested please see Appendix 1.**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**

Appendix 1

1	2	3	4	5	6	7	8	9	10																
What video consultation system or programme is the trust currently using?	What is the expiry date for the current contract?	Is the trust piloting other systems in the next 3 months?	Who is the trust's lead for video consultation?	What is the pricing model for video consultation?	How much did the trust pay for video consultation?	How many consultations per month are done by video consultation across the trust?	Which budget or central funding was used to fund video consultation ?	What video consultation was in use before COVID-19 (pre-March 2020)	Whether the trust is looking to procure locally or part of a system (multiple trusts or STP/ICS system)																
This is provided centrally by NHS England (NHSE) and the supplier is Attend Anywhere.	Information not held- This information is centrally managed by NHS England. For further contract information please contact NHSE directly via the link provided below: <a href="https://www.england.nhs.uk/contact-us/foi/">https://www.england.nhs.uk/contact-us/foi/</a>	No, we will not be piloting other systems in the next 3 months	Jeni Bradshaw - Digital Programme Manager	Information not held- This information is centrally managed by NHS England. For further pricing information please contact NHSE directly via the link provided below: <a href="https://www.england.nhs.uk/contact-us/foi/">https://www.england.nhs.uk/contact-us/foi/</a>	N/A- Please see question 5	<table border="0"> <tr><td>Jun</td><td>73</td></tr> <tr><td>Jul</td><td>116</td></tr> <tr><td>Aug</td><td>257</td></tr> <tr><td>Sep</td><td>382</td></tr> <tr><td>Oct</td><td>289</td></tr> <tr><td>Nov</td><td>340</td></tr> <tr><td>Dec</td><td>349</td></tr> <tr><td>Total</td><td>1806</td></tr> </table>	Jun	73	Jul	116	Aug	257	Sep	382	Oct	289	Nov	340	Dec	349	Total	1806	N/A- Please see question 5	No video consultation was in use.	There are no plans for this at present.
Jun	73																								
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