



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 9 February 2021

Re: Freedom of Information Request
Ref: 16-2021

Thank you for your email dated the 18th January 2021, requesting information in relation to video consultations.

The information that you require is as follows:

- 1. Do you provide patients the option to attend appointments by video consultation?**
Yes, our Trust does provide patients the option to attend appointments by video consultation.
- 2. What is the name of the supplier that provides the video consultation platform?**
This is provided centrally by NHS England (NHSE) and the supplier is Attend Anywhere.
- 3. When is your contract end date with the above supplier?**
Information not held – This information is centrally managed by NHSE. For further contract information please contact NHSE directly via the link provided below:
<https://www.england.nhs.uk/contact-us/foi/>
- 4. Do you intend on remaining with your incumbent when your current contract is up for renewal?**
Should NHSE make the decision to terminate this contract, we would intend to remain with Attend Anywhere for the delivery of this service.
- 5. Which department team looks after this contract aside from Procurement?**
This contract is managed centrally through NHSE, however, the in-house department responsible for the roll out and maintenance of this service is our Digital Services Team.

6. Who is the main contact responsible for the Video Consolation contract?

Our Trust are not responsible for this contract. For further contract information please contact NHSE directly via the link provided below:
<https://www.england.nhs.uk/contact-us/foi/>

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>