



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 25 February 2021

Re: Freedom of Information Request

Ref: 35-2021

Thank you for your email dated the 2nd February 2021, requesting information in relation to IT/Digital Strategy.

The information that you require is as follows:

• **Who is the Trust's current supplier for their Electronic Patient Record?**
The current supplier of our Electronic Patient Record (EPR) is Meditech UK.

• **What are the contract start and end dates for the Electronic Patient Record?**

The contract dates are as follows:

Start - 01/09/2014

End - 30/08/2024

• **Do you have a digital system for Order Communications within the hospital? If so, could you please provide the name of the supplier?**
Yes, the digital system for Order Communications within our hospital forms part of our current EPR system supplied by Meditech UK.

• **Do you use this Order Comms system for your hospital at night process?**
Yes, we do use this Order Comms system for our hospital at night process.

• **When was the Order Comms solution implemented?**
This was implemented in 2015.

• **Is the Trust working on or have they achieved a HIMMS level to support clinical use of technology? If so, what level and when was it achieved/when will it be achieved?**

Yes, the Trust Achieved HIMMS Level 5 in December 2019 and is currently working towards HIMMS Level 6.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>