



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 6 April 2020

**Re: Freedom of Information Request**  
**Ref: 78- 2020**

Thank you for your email dated the 13<sup>th</sup> March 2020, requesting Information regarding Telephony Systems, Mobile Phones and Procurement Vehicle.

The information that you require is as follows:

**Telephony System**

1. What is your current telephony system?

**Our current telephony system Cisco VoIP**

2. How many users of the telephony system?

**There are currently approx. 1200 users.**

3. When is the contract up for renewal?

**The contract is up for renewal in 2021.**

4. If it isn't a VoIP system, will that be a consideration for the next contract cycle?

**N/A – please see above.**

5. The email address of the primary contact for this contract?

**[Jamescrowther@nhs.net](mailto:Jamescrowther@nhs.net)**

**Mobile phones**

1. Who is your current mobile phone provider?

**Our current mobile phone provider is Vodafone**

**2. How many mobile connections?**

**There are currently 972 connections.**

**3. When is the contract up for renewal?**

**The contract is up for renewal in 2023.**

**4. How long do you contract for (24 or 36 months)?**

**We contract for 36 months.**

**5. The email address of the primary contact for this contract?**

**[Jamescrowther@nhs.net](mailto:Jamescrowther@nhs.net)**

**Procurement vehicles**

**1. Do you procure through the Networks Services 2 framework?**

**No, our Trust does not procure through the Networks Services 2 framework.**

**2. Do you procure through the G-Cloud framework?**

**Yes, our Trust does sometimes procure through the G-Cloud framework.**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://www.surveymonkey.co.uk/r/H39RFMM>