



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

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Date: 31 March 2020

Re: Freedom of Information Request
Ref: 65- 2020

Thank you for your email dated the 3rd March 2020, requesting information relating to 'bed blocking'.

The information that you require is as follows:

Under the Freedom of Information Act, I request the following:

For the following years:

2015-16
2016-17
2017-18
2018-19
2019-20
2020-present

- **The number of patients stuck in hospital due to delayed transfers of care, also known as bed blocking. Please tell me the reasons for their delayed transfer and be as specific as possible.**
- **The length of time these patients were stuck in hospital.**

April 2015 to September 2017

Following a scoping exercise it has become evident that in order to meet the full requirements of this question, there would be a significant impact on both time and workload within the Trust. This information is not held centrally and would therefore require a member of staff to manually check each individual patient for the time period and extract the information requested. It is estimated that this would take far in excess of 18 hours.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the 'appropriate limit', which for local authorities is £450, or 18 hours (at £25 per hour). This represents the estimated cost of one person spending 2.5 working days locating the documents that contain the information and extracting the relevant information containing it. This would take considerable time and cost which we estimate will exceed the "appropriate limit".

October 2017 to March 2018

Number of Delayed Transfers of Care = 18
 Total number of delay instances (reasons) = 18

N.B Some patients may have more than one reason for their delayed transfer of care

Reason	Instances	Total Days
A) Awaiting completion of assessments	0	0
B) Awaiting public funding	1	9
C) Awaiting further non acute NHS care	0	0
Di) Awaiting care home placement	0	0
Dii) Awaiting nursing home placement/availability	7	99
E) Awaiting Care package in own home	0	0
F) Awaiting community adaptations/equipment	3	6
G) Awaiting Family/patient decisions	0	0
other:		
Fast track/CHC awaiting equipment and district nurse	1	4
Awaiting package of care social	5	46
Dual discharge planning for cottage hospital	1	1

April 2018 to March 2019

Number of Delayed Transfers of Care = 62
 Total number of delay instances (reasons) = 72

N.B Some patients may have more than one reason for their delayed transfer of care

Reason	Instances	Total Days
A) Awaiting completion of assessments	5	26
B) Awaiting public funding	2	42
C) Awaiting further non acute NHS care	13	72

Di)Awaiting care home placement	7	70
Dii) Awaiting nursing home placement/availability	9	62
E) Awaiting Care package in own home	19	95
F) Awaiting community adaptations/equipment	15	32
G) Awaiting Family/patient decisions	0	0
other:		
Delay as carer unable to arrange transfer/Attributable to NHS	1	2
Awaiting Package of social care	2	12
CHC	1	8

April 2019 to present

Number of Delayed Transfers of Care = 78

Total number of delay instances (reasons) = 97

N.B Some patients may have more than one reason for their delayed transfer of care

Reason	Instances	Total Days
A) Awaiting completion of assessments	3	56
B) Awaiting public funding	3	56
C) Awaiting further non acute NHS care	43	267
Di)Awaiting care home placement	4	38
Dii) Awaiting nursing home placement/availability	11	111
E) Awaiting Care package in own home	21	168
F) Awaiting community adaptations/equipment	9	53
G) Awaiting Family/patient decisions	2	20

- The number of patients stuck in hospital due to delayed transfers of care (bed blocking) because they have hoarding disorder
- The length of time these patients were stuck in hospital.

The Trust's Patient Flow Team and Social Work Team confirm that there has been no instances of hoarding disorder during the requested time periods

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.