



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 23 March 2020

Re: Freedom of Information Request
Ref: 85- 2020

Thank you for your email dated the 20th February 2020, requesting information relating to agency/bank staffing within audiology.

The information that you require is as follows:

Could you please provide by return email, all information pertaining to:

- **The number of agency staff used in the Audiology department**
- **The number of hours filled by agency staff in the Audiology department.**
- **The number of hours filled by bank staff in the Audiology department.**
- **The Trusts total spend on agency workers in the audiology department**
- **The Trusts total spend on bank workers in the audiology department**

I would like the above information for the 2019 calendar year (Jan-Dec) if possible.

I can confirm that our Trust does not hold any information in this regard. Our Trust is a tertiary specialist cancer treatment centre and does have an Audiology Department. Therefore, the information you have requested is not applicable to our Trust in this instance.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>