



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 7 September 2020

Re: Freedom of Information Request
Ref: 179-2020

Thank you for your email dated the 7th August 2020, requesting information regarding temporary labour and software.

The information that you require is as follows:

1. **If your organisation uses any temporary labour; how many are working currently across the organisation and what is the annual spend?**

As at 21.08.2020, the Trust has 7 temporary workers working across the organisation. No specific time period was stated in the request, however, for April to July 2020 (4 months) the Trust spent £331k on agency staff.

2. **If you have any framework and technology platform (Managed Service Programme or Provider /Vendor Management System) to manage the temporary workers?**
Trust Bank workers are managed through NHS Professionals.

3. **Through what government framework has the service been procured and when is it being retendered or up for renewal?**
The service has been procedure through Health Trust Europe and is up for renewal 30th June 2023.

4. **Who is the incumbent Managed Service Provider and what Vendor Management System/Shift Scheduling tool is being used?**
The managed service provider is NHS Professionals. The scheduling software used by the Trust is Allocate.

5. **If you use any shift scheduling software e.g. Allocate and when is the licence/contract up for renewal?**
The contract is due for renewal 30.08.2022

**6. Who is the relevant point of contact in the organisation responsible for this process for any retendering or renewal?
Jennifer Grant, Deputy Director of Workforce and Organisational Development.**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>