



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 10 June 2020

**Re: Freedom of Information Request**  
**Ref: 130- 2020**

Thank you for your email dated the 9<sup>th</sup> June 2020, requesting information relating to mental health patients and COVID-19.

The information that you require is as follows:

**Please could you let me know:**

- 1. Where mental health patients arriving at your Trust's hospital(s) or A&E department(s) are asked to wait before being assessed and whether this is in an area where patients with suspected or confirmed COVID-19 are.**
- 2. Are waiting/assessment areas completely separate, with their own access and exit areas and other facilities including but not exclusively toilets?**
- 3. Are mental health patients given PPE if asked to walk through COVID-19 contaminated areas?**
- 4. What is the policy to determine whether an arriving mental health patient should be treated in a COVID-19 zone?**
- 5. Are patients arriving given any warning about the increased risk of COVID-19 infection from hospital? What measures are in place for patients who lack capacity to understand and consent to these warnings?**

**This is in relation to sites operating from February 2020 to the present day.**

**I can confirm that our Trust does not hold any information in this regard. Our Trust is a tertiary specialist cancer treatment centre and does not provide any mental health services. Therefore, the information you have requested is not applicable to our Trust in this instance.**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.