



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 17 August 2020

**Re: Freedom of Information Request**  
**Ref: 161-2020**

Thank you for your email dated the 20<sup>th</sup> July 2020, requesting information in relation to food waste.

The information that you require is as follows:

**I am writing to request information under the Freedom of Information Act 2000.**

- 1. Do you prepare all catering for patients and visitors in-house or outsourced or buy in precooked meals per site, please state sites details for the all requested information below.**

**Patients (Inpatients)**

- Clatterbridge Cancer Centre – Liverpool – Outsourced
- Clatterbridge Cancer Centre – Wirral – Due to the recent transfer of inpatient wards from the Clatterbridge Cancer Centre – Wirral site to the newly opened Clatterbridge Cancer Centre – Liverpool site, patient meal services are no longer required at Clatterbridge Cancer Centre – Wirral
- Clatterbridge Cancer Centre – Aintree site – There are no inpatient wards at this site

**Visitors, Staff and Patients (Daycase/Outpatients)**

- Clatterbridge Cancer Centre – Liverpool – Outsourced, see answer to Question 2 below
- Clatterbridge Cancer Centre – Wirral – Outsourced, see answer to Question 2 below
- Clatterbridge Cancer Centre - Aintree – Outsourced, see answer to Question 2 below

## **2. If catering is outsourced please provide contractor details**

### **Patients (Inpatients)**

- Clatterbridge Cancer Centre – Liverpool – ISS Facility Services
- Clatterbridge Cancer Centre – Wirral – Not applicable, see answer to Question 1
- Clatterbridge Cancer Centre – Aintree site – Not applicable, see answer to Question 1

### **Visitors, Staff and Patients (Daycase/Outpatients)**

- Clatterbridge Cancer Centre – Liverpool – Currently a pop-up facility provided by Crackpot Catering Limited. Blackburne House (Café) is due to open during Quarter 3, 2020
- Clatterbridge Cancer Centre – Wirral – Royal Voluntary Service (RVS) (Café)
- Clatterbridge Cancer Centre - Aintree – Royal Voluntary Service (RVS) (Café)

## **3. Please explain in detail process involved in disposal of food waste and cost associated with this for the following scenario i.e.**

**3.1 if food waste macerated please provide detailed breakdown of cost analysis including running costs of macerated machines, annual service contract; electricity and water tariff charges. Do you have ppm for the unblocking of foul drainage contract and how many times foul drainage were blocked over last 3 years due to food waste stemming from main trust kitchen.**

Not Applicable, see answer to Question 1

**3.2 if food waste is treated off-site by contractor please state what happens to food waste and please provide detailed breakdown of all charges associated with this service including cost of bags, porter cost to transfer the food waste to a secured area, frequency of collection of food waste, carbon emissions and length of contract.**

### **Clatterbridge Cancer Centre - Liverpool**

Not Applicable, food waste is disposed of on-site into general waste by ISS Facility Services

### **Clatterbridge Cancer Centre – Wirral**

Not applicable, see answer to Question 1

### **Clatterbridge Cancer Centre – Aintree**

Not applicable, see answer to Question 1

### **3.3 Has your organisation ever been cautioned by public body/EA for causing pollution from food waste.**

The Trust has never been cautioned by public body/EA for causing pollution from food waste

### **3.4 State process involved in recording food waste data as part of annual ERIC disclosure and please state on average how much food is wasted per kg/day.**

Food waste data is not included in the ERIC return. The Trust does not record food waste per Kg/day

### **3.5 Does your organisation track the food ordered for each patient as patients are transferred to another ward during their stay in the Hospital for the treatment or recovery.**

No, due to the small number of patient transfers between wards.

### **4. Please provide name and email details of Trust Chief Executive, Board Directors responsible for the estates and finance.**

Dr. Liz Bishop, Chief Executive - [liz.bishop1@nhs.net](mailto:liz.bishop1@nhs.net)

James Thomson, Director of Finance - [james.thomson4@nhs.net](mailto:james.thomson4@nhs.net)

The Trust does not have a Director of Estates or similar job title. Estates are managed by our subsidiary company via Service Level Agreements (SLAs)

**5. Does your organisation has Sustainability management Plan and Carbon neutral plan by 2030/2050, please forward both documents.**

We do not have a standalone Sustainability Strategy but we are currently looking at refreshing our Corporate Strategy to incorporate one, following the opening of our new cancer hospital in Liverpool.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.