



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

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Date: 26 November 2020

Re: Freedom of Information Request
Ref: 254-2020

Thank you for your email dated the 29th October, requesting information in relation to dictation/speech equipment.

The information that you require is as follows:

I am making a request under the Freedom of Information Act for the following information and would be grateful if you could provide as soon as possible.

Digital Dictation

- **Do you use Digital Dictation? If yes, could you please answer the following questions:**
 - **Name of the supplier & product:**
Bighand Ltd, Bighand v4.66.1
 - **What procurement method (if any) was used to obtain this system i.e. what framework:**
The original procurement was secured after a number of quotes were gathered for this system. Subsequent procurement did not require a framework as the Trust made the decision that it was happy to continue with its current supplier.
 - **The contract start date: 01/01/2014**
 - **The contract end date: 31/12/2020**
 - **Total contract value: £24, 618.55 p.a.**

- **Is the product integrated with PAS or EPR:**
Yes this is partly integrated with Meditech EPR.
- **What is the name and position of the key internal stakeholder for this service:**
James Crowther – Head of IT Operations
- **What would you like to see in this product that is currently not being delivered:**
Information not held – this information does not fall within the scope of the Act as this requires our Trust to give a judgement or opinion that is not already recorded.

Speech Recognition

- **Do you use Speech Recognition? If yes, could you please answer the following questions:**
 - **Name of the supplier & product:**
Bighand Ltd, M*Modal Fluency v10.0.531.1608
 - **What procurement method (if any) was used to obtain this system i.e. what framework:**
The original procurement was secured after a number of quotes were gathered for this system. Subsequent procurement did not require a framework as the Trust made the decision that it was happy to continue with its current supplier.
 - **The contract start date: 26/06/2018**
 - **The contract end date: 25/06/2021**
 - **Total contract value: £94,795.20**
 - **Is the product integrated with PAS or EPR:**
Yes this is integrated with Meditech EPR.
 - **What is the name and position of the key internal stakeholder for this service:**
James Crowther – Head of IT Operations

- **What would you like to see in this product that is currently not being delivered:**
Information not held – this information does not fall within the scope of the Act as this requires our Trust to give a judgement or opinion that is not already recorded.

Outsourced Transcription

- **Do you use Outsourced Transcription? If yes, could you please answer the following questions:**

Our Trust does not use Outsourced Transcription.

- **Name of the supplier: N/A**
- **What procurement method (if any) was used to obtain this system i.e. what framework: N/A**
- **The contract start date: N/A**
- **Volume of letters per month: N/A**
- **What is the name and position of the key internal stakeholder for this service: N/A**

Telehealth

- **Do you use Telehealth? If yes, could you please answer the following questions:**

- **Name of the supplier & product:**
NHS England, Attend Anywhere
- **What procurement method (if any) was used to obtain this system i.e. what framework:**
N/A- This is a National System that is driven by NHS England.
- **The contract start date: N/A**
- **The contract end date: N/A**
- **Total contract value:**
There are no Costs associated with this deployment

- **Is the product integrated with PAS or EPR:**
No, this is not integrated with PAS or EPR.
- **What is the name and position of the key internal stakeholder for this service:**
Mark Evans – Digital Systems Project Manager

Health Information Systems

What suppliers do you use for the following?

- **PAS (Patient Administration System)**
Our current supplier is Meditech UK.
- **EPR (Electronic Patient Record)**
Our current supplier is Meditech UK.
- **eDMS (Electronic Document Management System)**
Our current supplier is Kainos Ltd.
- **RIS (Radiology Information System)**
Our current supplier is Wellbeing Software Ltd.
- **Outward mailing service provider**
N/A

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.