

Date: 2 July 2020

**Re: Freedom of Information Request**  
**Ref: 133- 2020**

Thank you for your email dated the 16th June 2020, requesting information relating to teleradiology services.

The information that you require is as follows:

**If your Trust uses Teleradiology services, please kindly outline:-**

- 1. Which supplier you utilise i.e. Medica, 4ways, Everlight Radiology etc,**

**The supplier we utilise is Medica.**

- 2. The types of images outsourced i.e. Plain film, CT and MRI**

**We outsource CT and MRI images.**

- 3. The total number of images in each type for the year 2019.**

**The total number of each type of image is as follows:**

- CT = 519**
- MRI = 415**

- 4. If you do use a Teleradiology service, when does your agreement /contract with them end?**

**This is an open ended contract and therefore does not have an end date.**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**