



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 13 July 2020

Re: Freedom of Information Request
Ref: 140 - 2020

Thank you for your email dated the 2nd July 2020, requesting information relating to Robotic Process Automation (RPA).

The information that you require is as follows:

- 1. Whether your Trust has procured Robotic Process Automation, also known as RPA. This is a new technology and therefore I am only asking the Trust to check its procurement and/or IT records as far back as 01/01/2016.**

No, The Clatterbridge Cancer Centre NHS Foundation Trust has not procured Robotic Process Automation.

- 2. If you have procured RPA, have you calculated how many Full-Time Equivalent hours have been saved as a result of the automation doing administrative tasks, which were otherwise carried out by human members of staff working for the Trust? How many hours have been saved?**

N/A

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>