



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 28 September 2020

Re: Freedom of Information Request
Ref: 201-2020

Thank you for your email dated the 10th September, requesting information in relation to hosting contracts with 3rd party providers.

The information that you require is as follows:

Re: Hosting contract(s) with 3rd party providers.

The type of contract I wish to see is below:

1. **Dedicated hosting- Managed environment**
2. **Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.**
3. **Cloud Hosting- [Cloud hosting services](#) provide hosting for websites on virtual servers, which pull their computing resource from extensive underlying networks of physical web servers.**

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

1. **Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?**

N/A – At The Clatterbridge Cancer Centre NHS Foundation Trust we host our own on premise datacentres. We therefore do not hold any contracts for datacentre managed services.

- 2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?**

N/A- Please see above.

- 3. What is the annual contract value for each contract?**

N/A- Please see above.

- 4. What type of cloud environment?**

N/A- Please see above.

- **Private Cloud-** a distinct and secure cloud based environment in which only the specified client can operate.
- **Public Cloud -** where cloud services are provided in a virtualised environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.
- **Hybrid-** integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

- 5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.**

N/A – Please see above.

- 6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.**

N/A – Please see above.

- 7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.**

N/A – Please see above.

8. What is the contract period in years? Please include whether the agreement has any extension periods?

N/A – Please see above.

9. What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better

N/A – Please see above.

10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

As mentioned above, we do not hold any contracts with regards to this. However, the individual responsible for our on premise data centres is:

James Crowther

Head of IT Operations

Jamescrowther@nhs.net

0151 556 5000

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>