



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 29 July 2020

**Re: Freedom of Information Request**  
**Ref: 149 - 2020**

Thank you for your email dated the 14<sup>th</sup> July 2020, requesting information relating to staffing figures & IM&T.

The information that you require is as follows:

**How many staff do you currently employ within the trust?**

**1512**

**How many staff do you currently employ within the IT team?**

**66**

**Do you have plans to recruit additional staff into the IT team, either Temporary or permanent, over the next 12 months?**

**There are no plans to recruit additional staff into the IT team, either Temporary or permanent, over the next 12 months**

**How many networked Endpoints do you currently manage within your IT estate?**

**Approximately 4,588**

**Are you Cyber Essentials/CE+ accredited?**

**We are Cyber Essentials accredited**

**How many IT support/request tickets are processed per month?**

**On average approximately 2295 are process per month**

**What is the name, job title, and department contact email address of for:**

**\*CIO / IT Director – Sarah Barr, CIO, IM&T Department, [sarah.barr2@nhs.net](mailto:sarah.barr2@nhs.net)**

**\*Head of IT - James Crowther. Head of IT Operations, IM&T Department,  
[jamescrowther@nhs.net](mailto:jamescrowther@nhs.net)**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.