



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

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Date: 4 December 2018

**Re: Freedom of Information Request**  
**Ref: 240-2018**

Thank you for your email dated 8th November 2018 requesting information regarding discharge figures.

**Please see Appendix 1.**

**Please note- Following a scoping exercise completed by our Information Team and Information Management & Technology Department, it has become evident that in order to meet the full requirements of question one, there would be a significant impact on both time and workload within the Trust. Our Trust introduced a new patient records system in May 2016. Legacy data is housed in a data warehouse but unfortunately does not include the time of discharge field. Source data is available; however, the collection and analysis of this data for the time periods before May 2016 would take in excess of 18 hours.**

**Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the 'appropriate limit', which for local authorities is £450, or 18 hours (at £25 per hour). This represents the estimated cost of one person spending 2.5 working days locating the documents that contain the information and extracting the relevant information containing it. This would take considerable time and cost which we estimate will exceed the "appropriate limit".**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**

## Appendix 1

### FOI - 240-2018

1. From 2010/11 to 2017/18: annual figures for the number of patients discharged from hospital between 11pm and 6am
2. For the year 2017/18, please provide an age breakdown of such patients. This should be with age brackets of 0-14, 15-64, 65-74, 75-84, 85 and over, if possible

Each of the pivots below are split by financial year contain only patients who were discharged between 23:00 and 06:00.

April '16 - March '17*
Patient Count
68

\*Time of discharge only started to be recorded from 20th May 2016 with Meditech implementation

April '17 - March '18	
Age Group	Patient Count
15-64	56
65-74	27
75-84	15
>85	1
Grand Total	99