

Clatterbridge Road Bebington Wirral CH63 4JY

Tel: 0151 556 5000 Web: www.clatterbridgecc.nhs.uk

Date: 28 August 2020

Re: Freedom of Information Request

Ref: 178-2020

Thank you for your email dated the 6th August 2020, requesting information in relation to unpaid bills by overseas visitors.

The information that you require is as follows:

This is an information request relating to unpaid bills by overseas visitors.

Please include the information for each of the following periods; 2019-20 and April 2020 to the present day:

The total number of visitations by overseas visitors

The total number of visitations are as follows:

- 2019/20 16
- April 2020 to present day None

The total cost of health charges for medical treatment received by overseas visitors

The total cost of health charges for medical treatment are as follows:

- 2019/20 £6,352
- April 2020 to present day Nil

The total cost of medical treatment health charges which remain unpaid by overseas visitors

The total cost of medical treatment health charges which remain unpaid is £924.64.

By overseas visitors I am referring to people who live outside the EEA and Switzerland (non-EEA nationals), including former UK residents, who are not automatically entitled to free NHS care.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

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