

Date: 12 September 2018

Re: Freedom of Information Request
Ref: 199-2018

Thank you for your email dated 5th September 2018, requesting information in relation to wheelchair services.

The information that you require is as follows:

I am requesting the following information under the Freedom of Information Act. Please note that a differently structured request has been sent to CCGs on this subject; early responses from CCGs have referred me to Trusts. Therefore please do not refer me to CCGs unless for specific questions where only the CCG holds the requested information.

1. Is the Trust a provider of NHS Wheelchair Services?

No

If the answer to question 1 is "No", the Trust need not respond to the remainder of this request. If the answer to question 1 is "Yes", please respond to question 2.

For the remaining questions of this request, if the Trust provides NHS Wheelchair Services under different contracts, please list the requested information for each contract.

- 2. The name of the CCGs for which the Trust provides NHS Wheelchair Services; when it started providing this service; and when its current contract(s) ends**
- 3. The current eligibility criteria for receiving NHS-funded wheelchairs via the NHS Wheelchair Services provided by the Trust**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>