



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 25 September 2020

**Re: Freedom of Information Request**  
**Ref: 198-2020**

Thank you for your email dated the 3<sup>rd</sup> September, requesting information in relation to usage of risk management and compliance IT systems.

The information that you require is as follows:

**I am writing to you under the Freedom of Information Act 2000 to request the following information regarding your usage of risk management and compliance IT systems.**

**Please can you provide the specific information in the form below:**

Where the Trust uses a supplied software incident & risk management system please state who the supplier is?	What is the contract term (Months)	What is the total value of the contract?	When does the contract expire?	Where the Trust uses a supplied software quality & compliance system please state who the supplier is?	What is the contract term (Months)	What is the total value of the contract	When does the contract expire?
Datix	24	£99,225.67 exc. VAT	July 2022	Gael Ltd	12	£4,377.91	May 2021

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://www.surveymonkey.co.uk/r/H39RFMM>