



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 13 July 2020

Re: Freedom of Information Request
Ref: 138- 2020

Thank you for your email dated the 22nd June 2020, requesting information relating MFDs (Multi-functional devices) & photocopiers.

The information that you require is as follows:

- 1. Please state number of MFDs (Multi-functional devices) & photocopiers at The Clatterbridge Cancer Centre**
There are approximately 100 MFD's within our Trust.

- 2. Name of incumbent**
Ricoh UK Ltd

- 3. Start/end date of contract**
1st March 2018 to 28th February 2023

- 4. Details of any extension options**
N/A

- 5. Is this a managed service?**
Yes, this is a managed service.

- 6. What framework used**
LPP – Clinical and Digital Information Systems (CDIS), OJEU Ref 2016/S061-104740 LPP Ref LPP/2015/023 Lot 3.1a

- 7. Number of regular/desktop printers (in addition to above)**
There are approximately 50 regular/desktop printers in addition to the above within our Trust.

- 8. Is there a support contract on above, if yes state start/end date**
This forms part of the overall managed service contract. The start and end date of our support contract is therefore also 1st March to 28th February 2023.

- 9. Who supplies your external print requirements?**
N/A

- 10. Start/end date of contract**
N/A

- 11. Name of person responsible for print at The Clatterbridge Cancer Centre**
James Crowther – Head of IT Operations

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be

addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>