



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
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Date: 31 July 2020

Re: Freedom of Information Request
Ref: 146 - 2020

Thank you for your email dated the 10th July 2020, requesting information relating to home working.

The information that you require is as follows:

Under the FOI Act

- 1) Please supply with your Working from Home staff policies all versions with the date they were revised on? In Word format**
Available upon request.

- 2) The methods employed at your Hospital to enable WFH for staff, at COCH my granddaughter has found out its Always on VPN a cheap and free solution and Citrix if more methods please include below, and the Numbers using each method per month from Jan this year to June and if licences or extra licences are involved how much was spent on them per month per method, place on the bottom row of the table**
Please see table below. No additional licence purchases have been made during these months.

- 3) As above but number of user by connection method each month**
Please see table below.

Connection Method/Month	Jan	Feb	Mar	Apr	May	Jun
Cisco AnyConnect	No Data available	No Data available	552	1774	1731	1997
Bittium Safe move	0	1	375	580	592	673
Citrix	1	1	4	170	184	176
Cost per month on New Licences	N/A – See answer to question 2	N/A – See answer to question 2	N/A – See answer to question 2	N/A – See answer to question 2	N/A – See answer to question 2	N/A – See answer to question 2

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>