



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
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Date: 22 July 2020

**Re: Freedom of Information Request**  
**Ref: 141 - 2020**

Thank you for your email dated the 3<sup>rd</sup> July 2020, requesting information relating to Application/Software Development, Websites and Technical innovation.

The information that you require is as follows:

- 1. Does your Trust have teams/departments that handle any of the following: Application/Software Development, Websites, Technical innovation? Yes/No, If Yes please name these teams/departments**

**No, our Trust does not have dedicated teams or departments for any of the above.**

- 2. How many members are in these teams/departments? And what roles are the teams/departments made up of?**

**N/A – Please see Q1**

- 3. What technologies do the teams/departments use? For example: HTML5, C#, SQL, .NET Core 2.0**

**N/A – Please see Q1**

- 4. Are the developments of the teams/departments open source? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

**N/A – Please see Q1**

- 5. What software methodology do the teams/departments use?**

**N/A – Please see Q1**

6. Do the teams/departments develop front facing service user websites/apps? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

**N/A – Please see Q1**

7. Do the teams/departments work with clinical staff to formulate any innovative ideas they may have? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

**N/A – Please see Q1**

8. Have the teams/departments ever gone for external tenders for healthcare system developments? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

**Yes – We do not have a dedicated Application/Software Development Team as described in question 1. However, our Electronic Patient Record Team have gone for external tenders for the below listed healthcare system developments:**

- **Meditech EPR**
- **Carestream PACS**
- **Wellbeing CRIS**

9. Have the teams/departments ever done developments for other trusts/external entities? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

**N/A – Please see Q1**

10. Have the teams/departments ever sold a development it has produced commercially? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

**N/A – Please see Q1**

11. Have the teams/departments ever attempted to secure an innovation grant? Yes/No If Yes, please give any details you may be able to disclose regarding this.

**N/A – Please see Q1**

**12. Were the teams/departments used during the COVID-19 crisis? Yes/No If Yes, please give any details you may be able to disclose regarding this. If No, why wasn't it used?**

**N/A – Please see Q1**

**13. Does your service provide mental health services? Yes/No If Yes, have the teams/departments been involved in developing these digitally/online?**

**No, our Trust does not provide mental health services.**

**14. Do the teams/departments feel they have good visibility within the Trust regarding the services they can offer? Yes/No, please give any details you may be able to disclose regarding this.**

**N/A – Please see above**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could**

**take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**